

Version 2



Administrative tasks made easy

Welcome to Toromont Hub, your secure online portal to access invoices, Customer Value Agreements (CVAs), equipment data, and more.

This user guide will walk you through your Toromont Hub account step by step.



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1 User Management

1.1 Access Levels

\checkmark	Is Admin		
~	Web Access	\checkmark	Mobile Access

Admin

- If your company has an Admin assigned, they have the ability to perform tasks in the Admin Menu
- If your company DOES NOT have an Admin assigned, someone from the Digital team can grant them this power, or the Digital team can handle all requests
- Has the ability to add, modify or delete users in the company
- Has the ability to add, modify or delete groupings in the company
- Assign groups/security levels where certain groups have access to certain modules (invoices, equipment list, etc.) and/or child company accounts

Web Access

• Will provide access for users to Toromont Hub

Mobile Access

• Will provide access for users to Toromont Connect

1.2 User Types

Customer User

- Any customer users
- · Has access to both web and mobile applications, depending on Admin's assigned preferences

Customer Admin

- Requires Admin approval from Toromont Digital team
- Has the authorization to manage users (delete, add, modify which groups/modules users can view) and assign child companies/accounts to users
- If there is no Customer Admin, a member of the company can manage users

1.3 User Groups

User groups are used to assign companies to the users and to restrict modules/accounts from certain users.

User groups can be created/modified by Customer Admins and Toromont Admins only.

1.4 Create – New User

- Select company name
- > Select "User Management" in "Admin" menu
- > If user is NOT found, select "Add new user"
- Input user information (email*, first/last name*, phone number, extension number), assign user type, assign user group
- Assign language depending on preference
- > Assign user role (admin, web access, mobile access)

*Required fields to populate

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Email*	Display Name (Optional)
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Customer User	Tull Access *
Language: English O French User Role: Admin Web Access Mobile Access	
	6
	CREATE USER & SEND INVITATION EMAIL



1.5 Create – User Account in a Company

- > Select "User Management" from the "Admin" menu
- > Check user to see company accesses under "Update Profile"
- > Assign "Admin" role privileges
- > Brief customer on their ability to control, create and/or delete other company users

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1.6 Create Group - Company

- > Select "Group Management" from the "Admin" menu
- > Create group name
- > Select account(s) for this group
- > Select "Modules" for this group
- > Select "Add New Group"

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1.7 Assign User(s) – Group Within a Company

- > Select "User Management"
- > Select the arrow beside the email (login name) of desired user
- > Select "Update Group"
- > Multi-select groups you want to assign the user









2. Financial Management

2.1 Invoice - Locate

From the Home screen:

- Select the "Financials" menu
- > Select "Invoice list"



2.2 Invoice - Filter by Account

- > Select the "Financials" menu
- > Select in top right corner "Filter List By Account"
- > Select/unselect accounts associated with company

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2.3 Supporting Documentation

- > Select the desired invoice
- > Select the black arrow beside the invoice number
- Select "View Supporting Documents"

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2.4 Invoice – Approval

Note: If a status is set to red level, a note is mandatory from the user.

- > Find the specific invoice you want to approve
- > Select the invoice and it will turn dark grey
- > On the top right select "Approve"
- > Change the status to "Approved" (ready for payment)
- > Select the person you want to submit this to
- Add any notes
- Click "Submit"

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	P5002423581	>	08/05/2022	Parts	\$231.85	1351080	DON	00C179095A			Unpaid	Not Processed
	P5002423582	>	08/05/2022	Parts	\$244.76	1351080	AXEL	00C179805			Paid	Not Processed
	P5002423583	>	08/05/2022	Parts	3541.87	1351080	BRUNO	000179869	011007171		Paid	Not Processed
	P5002423584	>	08/05/2022	Parts	378.45	1351080	STEVE	000180044			Unpaid	Not Processed
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2.5 Invoice Status – Multiple

- > Click and drag your mouse down the list for the desired amount
- > Select "Approve" in the top right corner
- > Select the invoice from the list of multi-selected invoices
- > Set the desired status for the invoice along with who to send to
- > Select the next invoice that needs a status
- > Include any notes
- > Select "Submit"







2.6 Invoice Approval – Levels

- > Select white space underneath
- > Filter by desired approval level

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	PS4M0223648	>	08/06/2022	Parts	\$374.70	LACUST		AM0023595			Unpaid	Not Processed
	PS002423560	,	06/05/2022	Parts	(\$597.61)	WOUST		008198563			Unpaid	Not Processed
	P5002423579	>	08/05/2022	Parts	\$45.56	1351080	DENNIS	0001789754			Paid	Not Processed
	PS002423580	,	08/05/2022	Parts	5306.37	1351080	JAKE EMPSTIY	0001790944			Paid	Not Processed
	PS002423581	,	06/05/2022	Parts	3231 85	1351080	DON	0001790954			Unpaid	Not Processed
	P3002423582	,	00/05/20/22	Parts.	5244.76	1351000	AXLL DODALD	000179000	0100077777		1985	Not Processed
	P3002423583	,	06/00/2022	Parts	\$541.87	1351060	DRUNU CTDUT	0001/3002	01100/1/1		Pero .	Not Processed
	P50024Z3564		00/00/2022	Paris	578.40	1301000	DIEVE CONTRACT	000100044			Unpaid	Not Processed
	P3002423585		08/00/2022	Parts	5320.21	1351080	SUMP	000100010			Unpuld	Not Processed
	P3002423586	,	08/05/2022	Parts	\$32.63	1351080	MANYKEET	000180072			Unpaid	Not Processed
	P\$002423587	>	08/05/2022	Parts	9240.03	1351060	EN20	000180101	0FTK00416		Unpaid	Not Processed



2.7 Invoice - Print

- > Select one or multiple invoices
- > In the top right corner select "Print"
- Select "Yes" or "No" if you want to also print the additional documents (packing slips, Proforma invoice, etc.)
- > Select printer icon in the top corner

Invoice I	_ookup											
hoose View.	Default View				From 6/9/2022 *	To 8/8/2022	¥			Print 20	ipprove 💽 Appr	we All 📋 Select All 🛔 Export
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T	PS002423568	>	08/05/2022	Parts	(\$59.61)	MCUST		00R198563			Unpaid	Not Processed
т	PS002423579	>	08/05/2022	Parts	\$45.56	1351080	DENNIS	00C178975A			Paid	Not Processed
r	P\$002423580	>	08/05/2022	Parts	\$305.37	1351080	JAKE EMP8119	00C1790944			Paid	Not Processed
¢	P\$002423581	>	08/05/2022	Parts	3731.85	1351080	DON	00C179095A			Unpaid	Not Processed
¢.	P3002423582	>	08/05/2022	Parts	\$244.76	1351080	AXEL	00C179605			Pwid	Not Processed
1	P\$002423583	>	08/05/2022	Parts	\$541.87	1351080	BRUNO	00C179869	01YN07171		Paid	Not Processed
1	PS002423584	>	08/05/2022	Parts	\$78.40	1351080	STEVE	00C180044			Unpoid	Not Processed
r.	PS002423585	>	08/05/2022	Parts	\$320.21	1351080	SUKHI	00C180048			Unpaid	Not Processed
r	PS002423586	>	08/05/2022	Parts	\$32.63	1351080	MANPREET	00C180072			Unpaid	Not Processed
r	PS002423587	>	08/05/2022	Parts	\$2-00.03	1351080	ENZ0	00C180101	OFTK00416		Unpaid	Not Processed

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2.8 Invoice - Export MS Excel

- > Select one or multiple invoices
- > In the top right corner, select "Export data"

oose View:	Default View	8		From	6/10/2022 *	To 8/9/2022						🖸 Select All 📕 Export D
ag a column	header and drop it here to	group by	hat column									
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AT	P5002424362	>	08/09/2022	Parts	\$273.10	1351060	TONY	00C181002A	OCK3M04171		Unpaid	Not Processed
AT	P\$002424363	>	08/09/2022	Parts	\$131.72	1351060	P-CARD	00C181342			Paid	Not Processed
LT .	P5002424364	>	08/09/2022	Parts	850.65	1351080	CHRIS	00C181485			Paid	Not Processed
AT	P\$002424365	>	08/09/2022	Parts	\$211.86	1351080	IM56046	000181525			Unpaid	Not Processed
AT	P\$002424366	>	08/09/2022	Parts	\$1,043.08	1351060	IM56046	00C181525A			Unpaid	Not Processed
AT	P5002424367	>	08/09/2022	Parto	\$72.43	1351080	JIM	000181537	00MY01012		Paid	Not Processed
AT	P5002424368	>	08/09/2022	Parto	\$391.50	1351080	P CARD	000181673		CSPN	Paid	Not Processed
AT	P\$002424369	>	08/09/2022	Parts	\$730.01	1351080	BRIAN	00C181698	024001995		Unpaid	Not Processed
TA	P\$002424370	>	08/09/2022	Parts	\$6.42	1351080	P-CARD	00C181728			Pald	Not Processed
TAT	PS002424371	>	08/09/2022	Parts	\$87.26	1351060	FRED	00C181765	05F209308		Paid	Not Processed
TAT	P\$002424372	>	08/09/2022	Parts	\$1,541.86	1351080	JAMES	00C181784	0WAX75558		Paid	Not Processed
TAT	PS002424373	>	08/09/2022	Parts	\$497.79	1351080	SAM	00C181872	0MP000120	E123	Unpaid	Not Processed
TAT	P\$002424374	>	08/09/2022	Parts	\$81.59	1351060	KULDEEP	00C181919			Paid	Not Processed
τA.	P9002424375	>	08/09/2022	Parts	\$1,435.65	1351060	P-CARD	00C181958			Unpaid	Not Processed
AI	PS002424376	>	08/09/2022	Parto	\$295.12	1351080	PAYMENT PORTAL	00C181964			Unpaid	Not Processed
TA	P5002424377	>	08/09/2022	Parto	\$382.96	1351060	SUKH	000182173	0MXS31690		Unpaid	Not Processed
AT	P5002424378	>	08/09/2022	Parto	\$151.76	1351080	P CAR	00C182181	0KAL79822		Unpaid	Not Processed
AT	P5002424379	>	08/09/2022	Parts	(\$9.45)	1351080	DENNIS	00R198631			Paid	Not Processed
AT	PS031441398	>	08/09/2022	Parts	\$68.84	1351080	908	03C679548B	OLMD00246		Unpaid	Not Processed

(A	8	c	0	F	F	6	н	1	1	i k	1 6
Division	Invoice Number	Invoice Date	Invoice Type	Has Packing Slip	Amount	Account No.	PO Number	Description	Serial#	Equipment Number	Status
CAT	P\$002423556	08/12/2022	Parts		2 44;	.44		000183959			A
CAT	P\$002425557	08/12/2022	Parts		2 254	.46		000184295			4
CAT	P\$002425574	08/12/2022	Parts		1 11015	44		00C182512A	OCFC00359		A
CAT	P\$002425575	08/12/2022	Parts		1 433	.71	VIIO	00C182738A			A
CAT	P\$002425576	08/12/2022	Parts		1 35	.82	ALLAN	0001835544	075400551		A
CAT	P\$002425577	08/12/2022	Parts		1 33	.24	JAKE #8119	00C183991			Α.
CAT	P5002425578	08/12/2022	Parts		2 00	.82	JOHN	000184130	090601147		A
CAT	P\$002425579	08/12/2022	Parts		2 1	4.8	CARLOS	00C184193	OW8K03528	4262	A
CAT	P\$002425580	08/12/2022	Parts		2 977	.91	DEESH	00C184220			Α
CAT	P\$002425581	08/12/2022	Parts		1 124	1.53	BLACK SERVICES	00C184242	0MJH14225		A
CAT	P5002425582	08/12/2022	Parts		2 73	.99	RAJA	00C184281	4187576		A
CAT	P\$002425583	08/12/2022	Parts		1 30	.78	ADAM	00C184304			A
CAT	PS002425584	08/12/2022	Parts		1 16	.64	ADAM	00C184304A			A
CAT	P\$002425585	08/12/2022	Parts		1 483	.08	SCOTT	00C184443			A
CAT	P\$002425586	08/12/2022	Parts		2 100	1.95	P-CARD	00C184446	0WAX21937		A
CAT	PS002425587	08/12/2022	Parts		2 460	.85	GENE TOMORY	00C184613			A
CAT	P\$002425588	08/12/2022	Parts		2 40	1.79	P-CARD	00C184707			A
CAT	P5002425589	08/12/2022	Parts		1 266	.96	ROD HOLLAWAY	00C184777	0RHM02603		A
CAT	P\$002425590	08/12/2022	Parts		1 -703	1.79	JAMES	00R198663	0WAX75558		A
CAT	P\$002425591	08/12/2022	Parts		1 -7491	.28		00R198705			A
CAT	PS002425149	08/11/2022	Parts		1 71	.37	SAM	00C181872A	0MPG00120	E123	A
CAT	P\$002425150	08/11/2022	Parts		2 288	1.75	P-PORTAL	00C182095A			A
CAT	PS002425151	08/11/2022	Parts		2 5	.54	PIF VISA	00C182565A	0EJ499090	20	P
CAT	PS002425152	08/11/2022	Parts		2 (.57	GUIDO MARINUCCI	00C182616A			A
5 CAT	P\$002425153	08/11/2022	Parts		2 383	.96	OREL	00C182618A	OCKM40597		P
CAT	PS002425154	08/11/2022	Parts		2 287:	1.58	MIKE	00C1827018	0GAE00174		A
CAT	PS002425155	08/11/2022	Parts		2 641	1.51	TAIINDER	00C183166	02KS16336		P
CAT	P\$002425156	08/11/2022	Parts		2 56	.18	BOAN	00C183372			P
CAT	P5002425157	08/11/2022	Parts		2 64	.58	NOEL	00C183412			P
CAT	P5002425158	08/11/2022	Parts		2 11	.93	P-CARD	00C183477	0KCB33795		P
CAT	P\$002425159	08/11/2022	Parts		2 171	.05	P-PORTAL	00C183482	0/5800788		A
CAT	P\$002425160	08/11/2022	Parts		2 364	1.29	LINDA	000183493	0LYA00389	CWH8	A
CAT	P\$002425161	08/11/2022	Parts		2 131	.24	ALLAN	00C183554	025A00551		A
CAT	P\$002425162	08/11/2022	Parts		2 360	1.05	BALIHAR	00C183676	0MX587155		P
CAT	P5002425163	08/11/2022	Parts		2 11	4.4		00C183677			P
CAT	08003435164	08/11/2022	Darts		2 10	65 TECHNOL	IONN	000183713			0



2.9 Invoice Approval

2.9.1 SUPPORTING DOCUMENTS

- Select multiple invoices
- > Select "Approve" in top right corner
- > Select desired invoice
- In the top right corner view supporting documents associated with specific invoice (packing slips, Performa invoice, etc.)

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T.	P\$002423581	>	08/05/2022	Parts	\$231.85	1351080	DON	00C179095A			Unpaid	Not Processed
т	P\$002423582	>	08/05/2022	Parts	\$244.76	1351080	AXEL	000179806			Paid	Not Processed
т	PS002423583	>	08/05/2022	Parts	\$541.87	1351090	ERUNO	000179869	01YN07171		Paid	Not Processed
т	P\$002423584	>	08/05/2022	Parts	\$78.40	1351090	STEVE	000180044			Unpaid	Not Processed
T.	P\$002423585	>	08/05/2022	Parts	\$320.21	1351080	SUKHI	000180048			Unpaid	Not Processed
I	PS002423506	>	08/06/2022	Parts	\$32.63	1351080	MANPREET	000180072			Unpaid	Not Processed
£	PS002423507	>	08/05/2022	Parts	\$240.03	1351080	ENZO	000180101	0FTR00416		Unpaid	Not Processed



2.9.2 STATUSES

- Select "Invoice Approval Management"
- > Select "Add New Level" in the middle
- > Provide the description in English and French
- > Select the status
- > Click "Submit"



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Invoice Approval management										
Approval Level Status List	-	Add New Let	wel	Toromont Representative I Select Rep(s) to send Red Status m	ist stincations. If there is no selectly	on, the notifications will be	sent to the Credit Re	p.		
Level Status Description	:	Status Level :		Customer :	Rep Type	Name	: Email	1	Office Phone	: Selected :
Approved (Pending)	>	Standard Status	-	1351080 TOR CASH SALES	Credit Rep	Syed Dawood				
Approved (Ready for Payment)	>	Final Approved Status		IACUST PARTSTORE INSTANT	Credit Rep	Syed Dawood				0
Payment Delayed	>	Delayed Status		PARTSST PARTS STORE DEMO _	Credit Rep	Nathalie Martinuzzi				0
Approved in Region	>	Standard Status		X51RCRE RENTAL FLEET CAT	Credit Rep	Ramona Sevidal				
H H 1 H 25 * Items per page		1 - 4 of 4 itoms	c	10 0 T F F 25	 Bems per page 					1 4 of 4 itemp 0







2.9.3 MODIFY STATUSES

- Select "Invoice Approval Management"
- > Select the arrow beside the level status description
- > Select "Modify"
- > Make changes to the description in English and French
- > Select the status
- > Click "Submit"









2.9.4 DELETE A STATUS

- > Select "Invoice Approval Management"
- > Select the arrow beside the level status description
- > Select "Remove Level Status"
- > Select "Yes" to delete



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	@2022, <u>Toro</u>	nont Industries Ltd. All rights reserver	1. For problems or techni	cal questions click here.			



2.10 Monthly Statements

When a user selects the PDF icon, the summarized document for the selected month will be produced.

From the "Financials" menu:

- Select monthly statement
- > Select PDF icon in the right column for the desired month



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Monthly Statement	D			
Choose View: Default View 🔻 🔒		Year: 2022 *		Account Number: All +
Drag a column header and drop it here to group by that column				
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1351000	2022	Jan	02/02/2022	
1351080	2022	Feb	03/02/2022	
1351080	2022	Mar	04/02/2022	
1351080	2022	Apr	05/02/2022	
1351080	2022	May	06/01/2022	
1351090	2022	Jun	07/04/2022	
1351000	2022	Jul	00/02/2022	
IACUST	2022	Jan	02/02/2022	
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IACUST	2022	May	06/01/2022	6
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3 List Function

3.1 Invoice Lookup – Search

- > Select "Invoice List" from the "Financials" menu
- > Select blank white space under the column header "Invoice Number"
- Type invoice number

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AI	P5002423955	>	10/05/2022	Parto	\$368.05	1351080	DYLAN LEATHWOOD	00C179803A			Unpaid	Not Processed
AT	P5802423956	>	08/05/2012	Parto	\$841.44	1351080	QUOTE	000180251			Unpold	Not Processed
AT	P5002423967	>	08/05/2022	Parts	\$1,643.33	1351080	JAMES	00C180262A	0WAX75558		Unpaid	Not Processed
AT	P5002423968	>	08/05/2022	Parts	\$2,588.27	1351080	PAYMENT PORTAL	000180466	034E00174		Unpaid	Not Processed
ΔΤ	P5002423969	>	08/05/2022	Parts	\$709.02	1351080	1AN	000180786			Unpaid	Not Processed
ΔT	PS002423970	>	00/05/2022	Parts	9943.81	1351000	PAYMENT PORTAL	000180917	0WAX30552		Unpaid	Not Processed
T	P5002423971	>	08/05/2022	Parts	\$72.27	1351090	JAGJIT	000181048			Unpaid	Not Processed
a	P5002423972	>	08/06/2022	Parto	\$516.14	1351080	ANTONIO	000181123			Unpaid	Not Processed
AT	PSAM0223648	>	08/06/2022	Parto	\$374.70	IACUST		AMC023595			Unpaid	Not Processed
ат	PS002423568	>	08/05/2022	Parts	(\$59.61)	IACUST		00R198563			Unpaid	Not Processed
ат	PS002423579	>	08/05/2022	Parts	\$45.56	1351080	DENNIS	00C178975A			Paid	Not Processed
AT.	P\$002423580	>	08/05/2022	Parts	\$306.37	1351080	JAKE EMP8119	00C179094A			Paid	Not Processed
AT.	PS002423581	3	00/05/2022	Parts	\$231.05	1351000	DON	00C179095A			Unpaid	Not Processed
AT .	P3002423582	>	00/05/2022	Parts	\$244.76	1351000	AX71.	000179805			Paid	Not Processed
AT .	P3002423583	>	08/05/2022	Parts	8541.87	1351080	BRUNO	000179869	01YN07171		Paid	Not Processed
47	P\$002423504	>	08/05/2022	Parts	\$78.40	1351080	STEVE	000180044			Unpaid	Not Processed
NT .	P5002423585	>	08/05/2022	Parts	\$320.21	1351080	SUKHI	000180048			Unpaid	Not Processed
AT	PS002423586	>	08/05/2022	Parts	\$32.63	1351080	MANPREET	000180072			Unpaid	Not Processed
АТ	P\$002423587	>	08/05/2022	Parts	\$240.03	1351080	ENZO	000180101	OFTK00416		Unpaid	Not Processed





3.2 Invoice Types – Filter

From the Home screen:

- > Select "Invoice Look Up" from the "Financials" menu
- > Select white area beneath invoice type filter header
- > Select desired invoice types

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orag a column	neader and drop it here to	proup by t	hat column										
ivision	Invoice Number	1	Invoice Date	Invoice Type	Amount [Account No.	E PO Number	Description	: Scriste	Equipment Number	i Status	E Approval Level	1
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AI	PS002423965	>	08/06/2022	Parts	\$368.06	1351060	DYLAN LEATHWOOD	00C179803A			Unpoid	Not Processed	
AT	P9002423956	>	08/06/2022	Parts	\$841.44	1351080	QUOTE	00C180251			Unpaid	Not Processed	
TA	PS002423967	>	08/06/2022	Parts	\$1,643.33	1351080	JAMARES	00C180262A	0WAX75558		Unpaid	Not Processed	
17	PS002423968	>	08/06/2022	Parts	\$2,588.27	1351080	PAYMENT PORTAL	00C180465	03AE00174		Unpaid	Not Processed	
AT	PS002423969	>	08/06/2022	Parts	\$709.02	1351080	IAN	00C180786			Unpaid	Not Processed	
T	P\$002423970	>	08/06/2022	Parts	3943.81	1351080	PAYMENT PORTAL	00C180917	0WAX30552		Unpaid	Not Processed	
AT	P\$002423971	>	08/06/2022	Parts	\$72.27	1351080	JAG.IT	00C181048			Unpaid	Not Processed	
AT	P3002423972	>	08/06/2022	Parts	\$516.14	1351080	ANTONIO	00C181123			Unpaid	Not Processed	
AT .	P3AM0223648	>	08/06/2022	Parts	\$374.70	IACUST		AMC023595			Unpaid	Not Processed	
AT .	P3002423568	>	08/05/2022	Parts	(\$59.61)	IACUST		00R198563			Unpaid	Not Processed	
ν τ	PS002423579	>	08/05/2022	Parts	\$45.56	1351080	DENNIS	00C178975A			Pald	Not Processed	
ν τ	PS002423580	>	08/05/2022	Parts	\$305.37	1351080	JAKE EMP8119	000179094A			Paid	Not Processed	
T	PS002423581	>	08/05/2022	Parts	\$231.85	1351080	DON	00C179095A			Unpaid	Not Processed	
AT	PS002423582	>	08/05/2022	Parts	\$244.76	1351060	AXEL	000179805			Paid	Not Processed	
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AT	P9002423965	>	08/06/2022	Coulpment	\$368.05	1351090	DYLAN LEATHWOOD	60C179803A			Unpaid	Not Processed
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AT	P5002423967	>	08/06/2022	Work Orders	\$1,643.33	1351080	JAMES	00C180262A	0WAX75558		Unpaid	Not Processed
τ.	P\$002428968	>	08/06/2022	Mise	\$2,588.27	1351090	PAYMENT PORTAL	000180466	0GAE00174		Unpaid	Not Processed
AT	P\$002423969	>	08/06/2022	Parts	\$709.02	1351080	IAN	000180786			Unpaid	Not Processed
AT	P\$002423970	>	08/06/2022	Parts	9943.01	1351080	PAYMENT PORTAL	000180917	0WAX30552		Unpaid	Not Processed
LT	P\$002423971	>	08/06/2022	Parts	\$72.27	1351080	J40JIT	000181048			Unpeid	Not Processed
AT	PS002423972	>	08/06/2022	Parts	\$516.14	1351000	ANTONIO	000181123			Unpaid	Not Processed
AT	PS4M0223648	>	08/06/2022	Parts	5374.70	ACUST		AM0023595			Unpaid	Not Processed
AT	PS002423568	>	08/05/2022	Parts	(\$59.61)	IACUST		00R198563			Unpaid	Not Processed
AT	P\$002423579	>	08/05/2022	Parts	\$45.56	1351090	DENNIS	00C178975A			Pald	Not Processed
ιT	P5002423580	>	08/05/2022	Parts	\$306.37	1351080	JAKE EMP8119	0001790944			Pald	Not Processed
AT	P\$002423581	>	08/05/2022	Parts	\$231.85	1351080	DON	00C179095A			Unpaid	Not Processed
AT	P\$002423582	>	08/05/2022	Parts	\$244.76	1351080	AXEL	000179806			Paid	Not Processed
TAT		12	00-05-2022	Darts	0541.07	1351000	50000	000170040	01/0/07171		Dald	Not Descented

3.3 Invoice Lookup – hide columns

- > Select "Invoice Look Up" from the "Financials" menu
- > Select 3 dots in column headers
- > Select "Columns"
- Unselect undesired sections

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CAT	P5002423970	>	08/05/2022	Parts		\$943.81		O Number	YMENT PORTAL	000180917		OWAX30552		Unpaid		Not Processed
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CAT	P\$002423581	>	08/05/2022	Parts		\$231.85	1351080	8	DON	000179095	s			Unpaid		Not Processed
CAT	P5002423582	>	08/05/2022	Parts		\$244.76	1351080	iš.	AXEL	000179805				Paid		Not Processed
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3.4 Invoice Lookup – Save View

- > Select "Invoice Look Up" from the "Financials" menu
- > Select 3 dots in column headers
- > Select "Columns"
- > Unselect undesired sections
- > Select "Filter List By Account" to select/unselect any accounts
- > Select "Save" icon in top left corner
- Input list view name at the bottom
- Select "Save"

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\$002425999	>	Yes	PO Number	1351060	KEWAL	000184865	05EK95989		Unpaid	Not Processed	
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\$002426001	>	Yes	Serial#	1351080	UMIT	000185085	0KMW02200		Unpaid	Not Processed	
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5002426003	>	Yes	Status	1351080	P-CARD	000185135			Unpaid	Not Processed	
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95071410148	>	Yes	\$388.91	IACUST		070569974	914M		Pald	Not Processed	
P5002425556	>	Yes	\$442.44	IACUST		000183959			Paid	Not Processed	
P\$002425557	>	Yes	\$256.46	IACUST		000184795			Unpaid	Not Processed	

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CAT	P\$002425996	>	08/13/2022	Parts	No	963.54	1351080	ALLAN	0001835548	073400551	CAT	- USED CAT PURCHASE -
CAT	P\$002425997	>	00/13/2022	Parts	No	\$333.66	1351000	090020	00C184212A		TRA	
CAT	PS002425998	>	08/13/2022	Parts	No	\$13.21	1351060	97	000184643	4187576	CAT TRA	- USED CAT RENTAL-
CAT	PS002425999	>	08/13/2022	Parts	Yes	\$504.07	1351060	KEWAL	000184065	05EN95909	CAT	- USED CAT TRADE -
CAT	P5002426000	>	08/13/2022	Parts	Yes	\$95.35	1351080	PETER	00C184978			
CAT	P9002426001	>	08/13/2022	Parts	Yes	\$8,147.11	1351080	UMIT	000185085	0K0MW02200		C- USED OTHER TRADE -
CAT	P9002426002	>	08/13/2022	Parts	No	\$128.18	1351080	RASHAD	00C185102A		C CAT	- DEMO CLASS CAT-TRAC
CAT	P5002426003	>	08/13/2022	Parts	Yes	\$417.88	1351080	P-CARD	000185135		C CAT	PARTSTORE INSTANT
CAT	P5002426004	>	08/13/2022	Parts	Yes	\$201.43	1351080	IAN	000185234			
CAT	P\$002426005	>	08/13/2022	Parts	No	(\$1,550.44)	1351080	JAMES	00R198724	OWAX75558		- PARTS STORE DEMO
CAT	P5071410148	>	08/13/2022	Parts	Yes	\$388.91	LACUST		07C569974	91454	CAT	- RENTAL FLEET CAT - INC
CAT	P\$002425556	>	08/12/2022	Parts	Yes	3442.44	LACUST		000183959			
CAT	P\$002425557	>	08/12/2022	Parts	Ves	\$256.46	LACUIST		000184795			





4 Customer Value Agreement (CVA)

4.1 View Equipment List

> From the "CVA" menu, select "Contract List"



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00N22P270	>		3294860		420XE	0H9X01731	08/09/2022	08/09/2022	2006	2000		
D0N22I*268	>	3332	8607870		D6XE	0HMH01130	07/22/2022	07/22/2024	2001	1968	5.66	14.45
CON22P253	>	5820	8607870		CP448-BR	00NB00277	06/30/2022	05/30/2024	2001	1996	3.57	2.41
CON22P228	>		8607870		CP568	OP5601034	05/27/2022	05/27/2024	2001	1679	3.73	128.4
CON22P229	>		8507870		CP568-MN	0P5601042	05/27/2022	05/27/2024	2001	1687	3.73	125.2
CON21P133	>	284	8607870		352-VT	0KZV20025	07/09/2021	07/09/2025	6013	4588	1.66	80.74
CON21T001	>	3330	8607870		973K	0M81200428	06/02/2021	05/02/2035	21007	19060	40.71	110.86
CON21P083	>	5613	8507870		950M-BR	0.11903652	05/11/2021	05/11/2024	3001	504	4.73	199.68
CON21P069	>	5715	8507870		745	03T602775	05/06/2021	05/05/2025	6007	4375	2.12	85.67
CON21P070	>	5716	8607870		745	031602776	05/06/2021	05/05/2025	6009	4555	2.12	77.07
D0N21P071	>	5717	8607870		745	031602777	05/06/2021	05/05/2025	6008	4619	2.12	73.65
D0N21P057	>	3329	8607870		DexE	0HMH00563	04/26/2021	04/26/2025	6009	2885	1.40	105.75
20N21P056	>	3327	8607870		D3	0XKW00372	04/19/2021	04/19/2025	6005	4849	1.02	57.55
CON21P051	>	3328	8607870		D6XE	0HMH00562	04/16/2021	04/16/2025	6011	4103	1.46	94.85
CON20T003	>	3326	8607870		973K	05493,00403	08/03/2020	08/03/2034	21003	17910	36.33	103
DON 199066	>	279	8607870		349F	OHPD/20724	06/11/2019	05/11/2023	6005	1631	4.88	91.98
CONTINUOT	>	3323	8607870		973K	0MH1_00351	05/22/2019	05/22/2033	21005	16682	39.01	88.57
CON18T003	>	3320	8607870		973K	DMH3,00316	07/12/2018	07/12/2032	21035	14593	40.11	99.62
CON17T004	>	3319	0507070		9730	0LCP00474	04/24/2017	04/24/2031	21005	13505	37.02	93.67



4.2 CVA – View Equipment Repair History

In the "CVA" section:

- > Search equipment by serial number or equipment number or enrollment number
- > Select arrow beside enrollment number
- > Select "Repair History"



4.3 CVA - View Contract Invoices

> From the "CVA" menu, select "CVA Invoices"



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AT	W0900874005	>	05/02/2022		No		(\$13,000.00)	GRONCEQ	INTERNAL				Unpaid	nui
AT	W0900873771	>	04/29/2022		No		\$13,000.00	GRONCEQ	INTERNAL				Unpaid	nu
τ.	W0900864294	>	02/11/2022		No		\$4,617.00	G90NCEQ	INTERNAL CHARGE				Uspaid	nui
AT	W0900835666	>	07/06/2021		No		\$5,794,44	GIONCEO					Unpaid	nu
AI	W0900312191	>	12/21/2020		NO		\$5,000.00	GIONCEO	MARCO				Unpaid	nu
AI	W0900809856	>	12/02/2020		No		\$1,000.00	G90NCEQ	MAINT. CONTRACT				Unpaid	nu
AT	W0630657539	>	04/20/2020		No		\$6,000.00	G90NCEQ					Unpaid	nu
AT	W0050784616	>	08/25/2016		No		\$26,193.55	G90NCEQ					Unpaid	nu
TAT	W0900594607	>	05/07/2016		No		\$48.70	OPOUCTR	MAINTENANCE CONTR.			3200LRR	Unpaid	nui
TAT	W0900594274	>	05/05/2016		No		\$206.34	OPOUCTR	MAINT. CONTRACT			E401	Unpaid	nui
TAT	W0030839744	>	07/11/2014		No		\$4,500.00	GRONCEQ					Unpaid	nui
AT	W0900550527	>	01/17/2014		No		\$425.42	OSOUCTR	MAINTENANCE CONTR.				Unpaid	nu
AT	W0900538937	>	05/01/2013		No		\$10,441.55	O90NCE0	MAINT CONTRACT				Unpaid	nu
TA	W0900513995	>	10/19/2009		No		\$5,667.76	G90NCEQ	PAUL GAVIN - MT28370				Unpaid	nu
AT	W0900609326	>	08/15/2008		No		\$819.10	G90NCEQ	CSA				Unpaid	nu
AT	W0900509075	>	07/29/2008		No		\$1,184.30	G90NCEQ	MAINTENANCE CONTR.				Unpaid	nu



5 Equipment List

5.1 Equipment – View Fleet

> From the "Equipment" menu, select "Equipment List"

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	0000217245	>	1351080	TRIMBLE PRODUCTS	SURVEY CTR							
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	000097	>	1351000	H & H MANUFACTURING	4301							
	00012345	>	1351080	UNKNOWN	7408							
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	00012345/2	>	1351080	UNKNOWN	7408							
	000198198	>	1351080	CATERPILLAR	420F2IT							
	000500	>	1351080	JOHN DEERE	744E		3176	1999	12/22/2014		TOR - ToromontCAT Branch 00 - Conco	10/03/2014
	000500402A	>	1351080	CATERPILLAR	4200							
	00100064	>	1351080	CATERPILLAR	3300L						TOR ToromontCAT Branch CO. Conco.	09/08/2015
	00100610	>	1351080	CATERPILLAR	314					09/12/2010		
	00101044	>	1351080	CATERPILLAR	329						HAM - ToromontCAT Branch 02 - Hami	11/18/2016
	00166150	>	1351080	CATERPILLAR	4P655D						HAM - ToromoniCAT Branch 02 - Hami	09/02/2015
	00182910	>	1351080	CATERPILLAR	AP555E						HAM - ToromoniCAT Branch 02 - Hami	07/21/2016

5.2 Equipment – Add Equipment

- > Select "Add Equipment" in top right corner
- > Select specific customer number
- > Fill in equipment information, as well as any notes

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	0000217245	>	1351080	TRIMBLE PRODUCTS	SURVEY CTR							
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	00012345	>	1351080	UNKNOWN	7408							
	00012345-1	>	1351080	UNKNOWN	7408							
	00012345-2	>	1351080	UNKNOWN	2408							
	000198198	>	1351080	CATERPILLAR	420F2IT							
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	00166150	>	1351080	CATERPILLAR	AP655D						HAM - ToromontCAT Branch 02 - Hami	09/02/2015
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5.3 Equipment – Modify Equipment Details

When a user modifies their equipment, the request will be logged in the sub-section "Equipment Request" until it is either approved or denied by Toromont.

- > Select arrow beside the serial # of desired piece of equipment
- > Select "Modify"
- > Update any fields
- > Select "Request Update" button
- > To review Equipment Requests, select "Equipment Requests" from the "Equipment" menu

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	00101014	>	Request Connectivity		PILLAR	329									HAM - ToromontCAT Branch 02 - Hami	11/18/2016
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5.4 Equipment – Delete

- > Select arrow beside serial # of desired piece of equipment
- > Select "Modify"
- > Select "Request Delete"

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	00198317VTII439E	>	1351060	TRANSCO	RE	MT2000								



5.5 Equipment - View SMU (Service Meter Unit)

On the "Equipment List" screen:

- > Select arrow beside serial # of desired piece of equipment
- > Select "Equipment Detail"
- > In the section "Unit #" you will find the service meter information

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Model: 980M WHEEL LOADER	Make Code: AA
Make: CATERPILLAR	Serial Number: KR\$01320
Unit it.	
Service Meter: 23491	Service Meter Date:
quipment Year: 2016	Date Purchased:
	CLOSE
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5.6 Equipment – View Configuration

- > Select arrow beside serial # of desired piece of equipment
- Select "Configuration"

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	00182910	>	1351080	CATERPILLAR	AP555E						HAM Toromo	ntCAT Branch 02 - Hami.	07/21/2016
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5.7 Equipment – Request Connectivity

- > Select arrow beside serial # of desired piece of equipment
- > Select "Request Connectivity"
- > Select the type of connectivity desired
- > Fill required fields and select "Send" to submit request





5.8 Equipment - Request Service

Allow users to request service for a piece of equipment on Toromont Hub and/or Toromont Connect. On the "Equipment List" screen:

- > Select the arrow beside the serial # of the desired piece of equipment.
- > Select "Request Service", select the type of service repair, fill the required fields (contact name, mobile phone number, and email address).
- > Select "Submit" to submit your request.
- Once your request is submitted, go to the "Equipment Request" list to view the status of the repair.
- The User who submits the service request will receive SMS notifications surrounding the appointment (ex: The technician gives the customer a heads up they are on the way!)





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	1FF43	700xXMF236597	>	JOHN DEERE	4706		120		3035	2	021				09/13/2022		62m from 101-201 City Ce	12/05/2022		No		NON-CAT		8
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	2021	CON09159	>	HAMM	H10		1			2	021									No		NON-CAT		B
	2021	CON11089	>	KUBOTA	KX080-4		1			2	021									No		NON-CAT		8
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	2070	170101	>	AMI ATTACHMENTS	320												TOR - TerementCAT Branc	12/16/2020		No		NON-CAT - Attachment		8
	2101	621-01-01	>	AMI ATTACHMENTS	352												TOR - ToromontCAT Branc	02/10/2021		No		NON-CAT - Attachment		8
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5.9 Equipment - Service Repair Status

Under the "Equipment Request" section:

- > Select the arrow beside "request Id" of the desired piece of equipment.
- > Select "View Requests Detail".
- Select "View Repair Status" to access any key contacts, documents, and messages associated with the service appointment.
- > Select "close" when finished.
- The User now has the ability to view and approve/dispute quotes, proformas, inspections and documents associated with a service appointment
- Keep track of your messages between our service Schedulers or Technicians.

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10572	>	Mew Requests Detail		MIDLAND	1028	Teromont Hub	In Progress	Michael Couture	11/21/2022 10:37:18 AM
10571	>	Equipment Service		CATERPILLAR	02144316	Toromont Hub	In Progress	Michael Couture	11/11/2022 09:44:10 AM
10570	>	Equipment Service	·	CATERPILLAR	0CR03665	Toromont Hub	In Progress	Catalin Hatmanu	11/10/2022 03:16:54 PM
10569	>	Equipment Service		RWF BRON	D-01/95-0112	Toromont Hub	In Progress	Catalin Hatmanu	11/10/2022 03 13:54 PM
10568	>	Equipment Service		CATERPILLAR	5JG00384	Toromont Connect	In Progress	Michael Couture	11/10/2022 02:20:58 PM
10567	>	Equipment Service		CATERPILLAR	02555013	Toromont Hub	In Progress	Michael Couture	11/10/2022 02:03:32 PM
10566	>	Equipment Service		RWF BRON	D-01/95-0112	Toromont Hub	In Progress	Catalin Hatmanu	11/09/2022 02:28:48 PM
10565	>	Equipment Service		CATERPILLAR	1LL11663	Toromont Hub	In Progress	Michael Couture	11/04/2022 02:14:46 PM
10564	>	Equipment Service		CATENCILLAR	T4R00859	Toromont Hub	In Progress	Catalin Hatmanu	11/04/2022 01:43:08 PM
10563	>	Equipment Service		CATERPILLAR	02144316	Toromont Hub	In Progress	Michael Couture	11/04/2022 10:24:10 AM
10555	>	Equipment Service		CATERPILLAR	5JG00384	Toromont Connect	Created	Michael Couture	11/01/2022 11:38:34 AM
10554	>	Equipment Service		CATERPILLAR	5/000384	Toromont Connect	Created	Michael Couture	10/31/2022 01:40:55 PM





5.10 Equipment - Approve Service Quote/Proforma

From the "View Repair Status" screen:

- > Select the "Quote" or "Proforma" tab and open the PDF file to check the document and make sure all is good.
- Add any comments about the Proforma file and check the box to acknowledge the terms and conditions.
- > Add the initials and job title of the requester and select "Approve Proforma" before closing the pop-up window when you're done.

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0571	>	Equipment Service	Last optimeter. 3 Dec 2022 19.51	Series at 02144310	11/11/2022 09 44 10 AM
0570	>	Equipment Service		Unit Id: 19014	11/30/2022 03 16 54 PM
0569	>	Equipment Service		Appointment Id: 2112901	11/10/2022 03:13:54 PM
0568	>	Equipment Service		Work Order No:	11/10/2022 02:20:50 PM
0567	>	Equipment Service			11/10/2022 02:03:32 PM
0566	>	Equipment Service		Customer:	11/09/2022 02:28:48 PM
0565	>	Equipment Service			11/04/2022 02:14:46 PM
0564	>	Equipment Service	CATALINI HATMANUL		11/04/2022 01:43:08 PM
0563	>	Equipment Service	CATALIN HATMANU		11/04/2022 10:24:10 AM
0555	>	Equipment Service	TOROMONT CONTACT		11/01/2022 11.38:34 AM
0554	>	Equipment Service	Phone: 📞 4166675701		10/31/2022 01:40:55 PM
0553	>	Equipment Service	Email: 🖉 CHatmanu@toromont.com		10/31/2022 01:40:66 PM
0552	>	Equipment Service			10/31/2022 01:39:14 PM
0551	>	Equipment Service			10/31/2022.01:38:10 PM
0550	>	Equipment Service			10/31/2022 01:32:39 PM
0549	>	Equipment Service			10/31/2022 01:26:21 PM
0548	>	Equipment Service			16/25/2022 10:04:30 AM
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10574	>	Equipment Service	Enter Purchase Order Number.	12/05/2022 02:01:12 PM
10572	>	Equipment Service		11/21/2022 10:37:18 AM
10571	>	Equipment Service	PWA_WP_v6.pdf 📥	11/11/2022 09:44:10 AM
10570	>	Equipment Service	Comments	11/10/2022 03:16:54 PM
10569	>	Equipment Service	Contact me for changes	11/10/2022 03:13:54 PM
10568	>	Equipment Service	If you have any comments, type here	11/10/2022 02:20:58 PM
10567	>	Equipment Service		11/10/2022 02:03:32 PM
10565	>	Equipment Service	THE UNDERSIGNED HEREBY ACKNOWLEDGES ITSELF INDEETED TO TOROMONT INDUSTRIES LTD. IN THE AMOUNT OF THIS INVOICE.	11/09/2022 02:28:48 PM
10565	>	Equipment Service	These read and arrays to all the terms and conditions	11/04/2022 02:14:46 PM
10564	>	Equipment Service	(click here to view proforma) &	11/04/2022 01:43:08 PM
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10551	>	Equipment Service		10/31/2022 01:38:10 PM
10550	>	Equipment Service		10/31/2022 01:32:39 PM
10549	>	Equipment Service		10/31/2022 01:26:21 PM
10548	>	Equipment Service		10/25/2022 10:04:30 AM
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5.11 Equipment - Dispute Service Quote/Proforma

From the "View Repair Status" screen:

- > Select the "Quote" or "Proforma" tab to open the PDF file and check the document.
- Add any comments about the Proforma file and check the box to acknowledge the terms and conditions.
- > Add the initials and job title of the requester and select "Contact me for changes".
- > Close the pop-up window when you're done.

* A Toromont representative will reach out within 1-3 business days to clarify the quote or proforma.

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10572	>	Equipment Service			11/21/2022 10:37:18 AM
10571	>	Equipment Service	Last Updated: 5 Dec 2022 15:31	Serial #: 02144316	11/11/2022 09:44:10 AM
10578	>	Equipment Service		Unit Id: 19014	11/10/2022 03:16:54 PM
10569	>	Equipment Service		Appointment Id: 2112901	11/10/2022 03:13:54 PM
0568	>	Equipment Service		West Codes No.	11/10/2022 02:20:58 PM
0567	>	Equipment Service		Work Order No:	11/10/2022 02:03:32 PM
10566	>	Equipment Service		Customer:	11/09/2022 02:28:48 PM
10565	>	Equipment Service			11/04/2022 02:14:46 PM
10564	>	Equipment Service			11/04/2022 01/43:08 PM
10563	>	Equipment Service	CATALIN HATMANU		11/04/2022 10:24:10 AM
0555	>	Equipment Service	TOROMONT CONTACT		11/01/2022 11 38:34 AM
10554	>	Equipment Service	Phone: & 4166675701		10/31/2022 01:40:55 PM
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10548	>	Equipment Service			10/25/2022 10:04:30 AM
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5.12 Equipment - Messaging for Service Request

From the "View Repair Status" screen:

- > Select the "Messages" tab and start typing a message in the box.
- > Select the blue arrow icon to send the message.
- View and write messages directly to the Toromont Cat Service team
- Keep track of when a quote or proforma was approved and by which user

			Request Customer ViewAppointment Id - 2112902)		
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10563	>	Equipment Service		11/04/2022 10:24:10 AM
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10554	>	Equipment Service		10/31/2022 01:40:55 PM
10553	>	Equipment Service		10/31/2022 01:40:06 PM
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10551	>	Equipment Service		10/31/2022 01:38:10 PM
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10549	>	Equipment Service		10/31/2022 01:26:21 PM
10548	>	Equipment Service		10/25/2022 10:04:30 AM
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5.13 Equipment – Map View & Map History

- > Select "Equipment List" from the "Equipment" menu
- > Search for desired piece of equipment using serial #, make or model
- > In the column headers go to "Last Known Location"
- > Select the link that is underlined to view equipment on the map



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5.14 Equipment - Work Order

- > Select "Equipment List" from the "Equipment" menu
- > Search for desired piece of equipment using serial #, make or model
- > In the column headers go to "Last WO"
- > Select the link that is underlined to view equipment work order history
- > Filter desired date range in the top and select refresh
- > Select in the top right "Export Data" to export equipment work order history to an excel file

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5.15 Equipment – Notes

- > Select "Equipment List" from the "Equipment" menu
- > Search for desired piece of equipment using serial #, make or model
- > In the column headers go to "Product Comment"
- Select the pencil and paper icon
- > Add any desired notes for that specific piece of equipment



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		2018	10/12/2018					No	CAT - Machine		
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	250	2015	02/27/2017					No	CAT - Machine		
	7057	1987	07/24/2014		02/24/2014	KGG - ToromontCAT Branch 04 - Kingst	. 09/12/2014	No	CAT - Machine		
057	8057	1988	02/16/2017		02/24/2017	4m from 0 - 460 South Service Road	07/12/2016	No	CAT - Machine		
406	14750	1986	09/10/2015		04/01/2008			No	CAT - Machine		
313	15200	2005	04/25/2016		01/27/2016	CB - ToromontCAT Branch 46 - Corner	04/25/2016	No	CAT - Machine		
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6 Parts

6.1 Parts - View

Find a list of all parts ordered including the serial number, quantity, order status and unit price.

> From the "Parts" menu, select "Parts Order List"





7 Parts.cat.com (PCC)

7.1 PCC Access – Parts Order

- > From the "My tools" panel, select "Shop your parts online"
- > From the "Parts" screen, select "Order Parts" in top right corner

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IC181673	P-CARD		613907	ADAPTER	1	08/08/2022	Current	329.83	329.83
IC181673	P-CARD		1103004	SEAL	1	08/08/2022	Current	16.63	16.63
IC181698	BRIAN	CAT0CB24H24001996	8R2916	BUTTON A	1	08/08/2022	Current	19.67	19.67
IC181698	BRIAN	CAT0CB24H24001995	1459291	WHEELAS	-1	08/08/2022	Current	218.95	218.95
IC181698	BRIAN	CAT0CB24H24001995	1537369	KIT-KNOB	1	06/08/2022	Current	17.17	17.17
IC181638	BRIAN	CAT0CH24H24001995	1861625	ARMREST KT	1	08/08/2022	Current	390.34	390.34
IC181698	BRIAN	CAT0CB24H24001995	2287830	SEAT GP ADJ	1	08/08/2022	Current	1740.88	1740.88
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7.2 PCC Access – Create an Account

- Select "Shop your parts online" from Home screen or "Order Parts" on Parts screen to visit Parts.cat.com
- > Select "Sign In or Register"
- > Select "Register"
- > Input desired location
- > Select store
- > Fill out necessary contact information then create an account
- > A Toromont representative will reach out and complete your account

🗆 Caterpillar 🥄	CATEGORIES SIS QUICK ORDER PARTS MANUALS HELP CENTER	Location	Sign in or register	Ĭ	
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2) Create a loc	al dealer profile			
3) Verify your e	mail address			
4) Create your	Caterpillar accour	nt 🖉		
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7.3 PCC Access - Benefits

- Order parts any time of day, 365 days a year
- · More accurately find parts needed for your equipment
- Faster ordering process compared to over the phone
- · View parts availability quickly
- · View available used parts inventory
- Access parts manuals
- · Help center is available to provide support or to answer any questions



8 VisionLink Access

> On the Home screen, select "VisionLink" from the "My Links" panel







9 Assistance

- > Select "Contact Us" from the menu
- > In the section "Message" write any questions/comments
- Select "Send" and your message will be emailed to us. We will get back to you within 1-3 business days.

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		02022, Toromont Industrie	e Ltd. All rights reserved. Fo	problems or technics	I questions click here.				



Toromont Connect + Toromont Hub: Get the complete picture

By using Toromont Hub for all your business administration needs and Toromont Connect to monitor day-to-day operational information, you'll now have total visibility and control of all your Toromont Cat equipment and services – available anytime, anywhere.



Toromont Connect

Toromont Connect is an easy-to-use mobile application for instant access to fleet information. You can use it to manage your fleet, connect to your local branch, order parts and more, right from your smartphone.



Toromont Hub

Toromont Hub is a web application for administering all your Toromont equipment and services. You can use it to manage invoices, service contracts, equipment data, parts orders and more.

Equipment Management at a glance

Functions	Toromont Connect (mobile)	Toromont Hub (desktop)
Track hours, location, fuel, operator performance, machine health and utilization (Cat and non-Cat equipment)	\checkmark	\checkmark
Order parts, view order history, and track parts	~	\checkmark
Request Service	Available by June 2022	Available by June 2022
Request Connectivity	~	\checkmark
Get health & maintenance alerts	~	\checkmark
Manage planned maintenance	Available by June 2022	Available by June 2022
Equipment Maintenance (CVA)		\checkmark
Connect with Toromont experts	~	\checkmark
Access operation & maintenance manuals, warranties, work orders, service history, etc.	\checkmark	\checkmark
Immediate fault notification	Available by June 2022	Available by June 2022
Activities Hub • Notifications • Requests	√	~
Financial Information		\checkmark